



RESIDENT NEWSLETTER

Due to the current pandemic the HRHA is operating on a limited basis.



NOTE FROM THE MAINTENANCE SUPERVISOR:

- The city provides one trash tote container per address at no extra charge. If you want a 2nd container you can pay an extra \$10 per month. If you pay your water bill directly to the city, you can call the department of public works at 540-434-5928 and request an extra tote. If you pay a water fee to the Housing Authority, please call our office and request one. We will ask the city to deliver a 2nd tote to your address and a \$10 per month charge will be added to your account. If you have more trash than one tote will handle, you may be able to avoid the fee for a 2nd tote by recycling your trash. Go to the city web site for more info, or call Duane Bontrager at the HRHA office for more information on how to get started.
- **The cans will need to be stored at the rear of your unit per the City. The lids on the trashcan must be closed. If the lid isn't closed there may be a \$100 fine by the City.**
- Please keep your trash picked up in your yard. Please make sure you are not setting trash out before 5:00 p.m. the day before trash is picked up. **If maintenance picks up trash around your unit there will be charges.**

The Director and Housing Manager have said the following:

- We would like to announce that Christa Good has taken over for Nehemiah Velez as the Franklin Heights Property Manager. His last day was April 21, 2023 and we wish him well in his new endeavors. Any questions regarding Franklin Heights will now need to go to Christa.
- **HRHA is now offering an online payment option to pay your rent. A letter was sent out in March with information to set up an account. Be mindful you need to make sure on the form you are paying the CURRENT MONTH in full or there will be late charges added. Rent statements will still be mailed out each month to all tenants.**
- **Beginning January 1, 2023 the HRHA will be reinstating late rent charges.**
- **Rent Due by April 10th. Rent statements will be mailed until further notice. Rent is paid at United Bank (across from IHOP).**
- Beginning May 1, 2022 the newsletter and calendar will be posted on our website. Please refer to the website for them at www.harrisonburgrha.com under the residents menu.
- **Notify the office if you have any workorder/pest issues in your unit.**
- **The office is closed at this time to the public for appointments. You may come in and drop off items. Nothing can be filled out in the office. No more than one person may be in the office at a time.**
- **Parking spaces are assigned by the office.** Vehicle registrations need to be brought to the office in order to be assigned a space to park. Make sure your guests aren't parking in an assigned space.
- **The Community Garden at the top of Kelley Street is not a litter box for your pets. Please do not let your dogs into the garden. Please do not allow your pet to use the cemetery as a litter box.**
- **STARTING AUGUST 25th 2022 the HRHA will be pursuing unpaid balances through the court process. If you have not already set up a payment agreement you will need to call and speak with the Housing Manager to make arrangements to pay the past due balance.**
- **Notify the office as soon as possible if your income changes.**
- **Pest Control:** units 001-032.

Refer to the calendar for dates for trash pick-up.



May 2023

Sun.	Mon.	Tue.	Wed.	Thu.	Fri.	Sat.
	1	2	3 TRASH	4	5	6
7	8	9	10 RENT DUE TRASH Myers/E. Bruce	11	12	13
14	15 CHANGES DUE	16	17 TRASH	18	19	20
21	22 PEST CONTROL	23	24 TRASH Myers/E. Bruce	25	26	27
28	29 	30	31			

Notes

- 5/3 & 5/17– Big Trash for Monday Trash
- 5/10 & 5/24– Big Trash for Friday Trash (ONLY E. BRUCE STREET AND MYERS AVENUE)
- 5/10 – RENT DUE
- 5/15 – Income changes due to your case worker
- 5/22 – Pest control units 001-032
- 5/29 - OFFICE CLOSED HOLIDAY